

MEMORANDUM

STATE OF ALASKA

Department of Natural Resources
Division of Mining and Water Management

TO: Gary Prokosch

DATE: 07/13/94

THRU:

FILE NO:

TELEPHONE NO:

FROM: Mark Inghram *MI*

SUBJECT: Public Service

Per your memo of 07/11/94 regarding public service; the following are SHORT answers to the four basic questions asked:

1) *Who are our customers?*

- | | |
|--------------------------|-----------------------|
| a) private citizens | g) state government |
| b) homeowners | h) federal government |
| c) consultants | i) public utilities |
| d) miners | j) educators |
| e) industrial & business | k) special interest |
| f) local government | l) media |

2) *What services are provided?*

- | | |
|------------------------------|---------------------------------|
| a) well logs | f) erosion mitigation |
| b) water use data | g) hydrologic data collection |
| c) ground water information | h) meteorologic data collection |
| d) water quality information | i) navigability support |
| e) surface water information | |

3) *What services provided in the past cannot be provided under the current budget?*

All of the above services will be adversely impacted by the 25% reduction in general fund support to the AHS. Data entry into WELTS, AKWUDS, ARID, and other databases will be reduced, limiting future data retrievals to older historic record. Personnel may not be available to respond to public data requests. Field inspections, and servicing of data collection equipment will need to be severely curtailed. Current personnel are stretched to cover as much as possible. Additional workloads/requests will not be possible.

4) *What can be done to improve our service?*

- a) increase available general fund dollars
- b) reduce/eliminate unnecessary bureaucratic paper work/time sinks (e.g., PDQ's, time accounting, etc)
- c) adjustable schedules
- d) priority adjustment